

**GOVERNMENT OF ASSAM
DEPARTMENT OF PERSONNEL ::: PERSONNEL (B)
DISPUR::: GUWAHATI**

No.ABP.57/2008/2

Dated: Dispur, the 29th July, 2008

OFFICE MEMORANDUM

Subject: Grievance Redressal Cell at the Raj Bhawan, Assam.

For facilitating interaction between the members of public with His Excellency, the Governor of Assam, a Grievance Redressal Cell is opened at the Raj Bhawan, Assam. The issues brought-forth during these interactions shall be endorsed to the concerned Government Department directly by the Governors Secretariat.

The Governor Secretariat shall affix individual docket identity numbers to the petitions and requests received during the daily interactions of the members of public and shall follow-up by monitoring the steps taken by the various concerned Departments.

It is, therefore, impressed upon all concerned that the petitions and requests etc. stemming from the public interactions with His Excellency, the Governor of Assam, should be acted upon immediately and action taken or compliance report should be intimated to the Governor Secretariat forthwith.

This may be brought to the notice of all concerned.

**Sd/- JISHNU BARUA
Commissioner & Secy. to the Govt. of Assam
Personnel (B) Department.**

Memo No.ABP.57/2008/2-A

Dated: Dispur, the 29th July, 2008

Copy to:

1. The PS to Chief Secretary, Assam
2. The P.S. to all Addl. Chief Secretary, Assam, Dispur.
3. All Principal Secretaries/Commissioner & Secretaries / Secretaries to the Govt. of Assam
4. The P.S. to Addl. Secretary (Adm.) Governor Secretariat, Raj Bhawan, Assam, Guwahati for information with reference to his letter No. GSA 69/2008/3 dated 9.7.2008
5. All Administrative Departments.
6. All Heads of Department.
7. All Deputy Commissioner/Sub-Divisional Officers.

By order etc,
**Addl. Secretary to the Govt. of Assam
Personnel (B) Department**